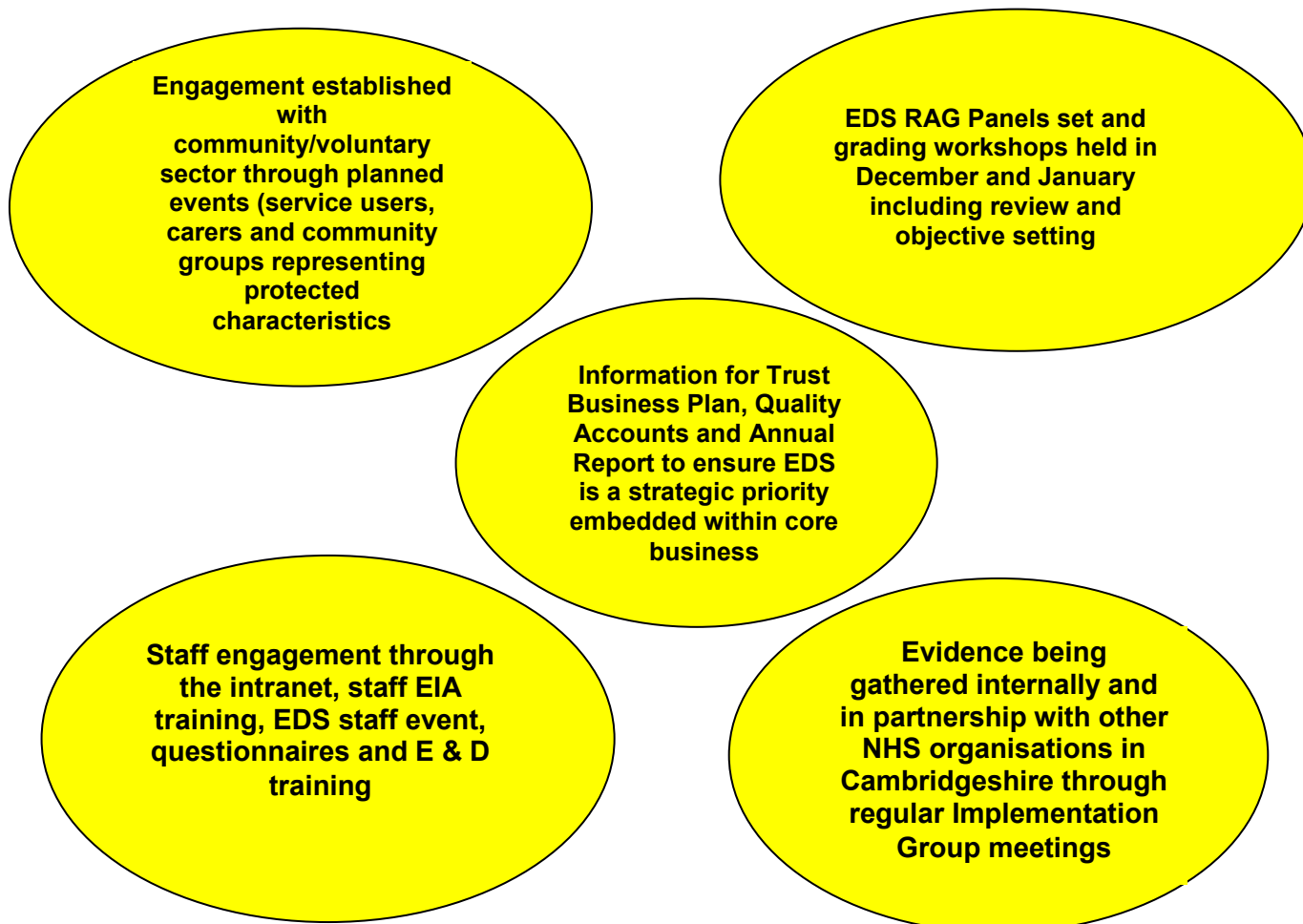




NHS Cambridgeshire and NHS Peterborough
working in partnership



GOAL 1 – Better Health Outcomes

OBJECTIVE

To review key areas of improvement through feedback from engagement and rating days inviting participation of protected groups

GOAL 2 – Improved Patient Access & Experience

OBJECTIVE

Work with protected and disadvantaged groups to identify specific needs and to ensure patients are aware of services available to eliminate any inequalities and improve access and experience

GOAL 3 – Empowered, Engaged & Supported Staff

OBJECTIVE

A requirement for commissioning organisations to provide mandatory Equality & Diversity (E&D) training face to face and or online. This must be for all staff at all levels including provider organisations to ensure all staff are trained & skilled to deliver personal, fair and diverse services competently.

GOAL 4 – Inclusive Leadership at all Levels

OBJECTIVE

Embed the Competency Framework for Equality and Diversity from Leadership down to support improved equality in health outcomes and workforce diversity. Transform & embed the culture of the organisation to be Equality friendly.

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